

# MOVEit® Cloud

## Managed File Transfer as a Service

### DATA SHEET

#### GDPR READY

Organizations that process the personal data of EU residents can leverage MOVEit Cloud to assure compliance with the GDPR.

#### HIPAA COMPLIANCE

Support HIPAA (Health Insurance Portability and Accountability Act) standards with an easier and faster way to achieve and maintain HIPAA compliance for file transfer processes.

#### PCI CERTIFIED

Companies that store, process or transmit sensitive cardholder data can incorporate Progress's PCI Report on Compliance (RoC) for the MOVEit Cloud service in their third-party compliance assessments.

#### SOC 2 TYPE 2

MOVEit Cloud has obtained the SOC 2 designation from a third-party auditor as evidence of sound management and security controls.

#### PROFESSIONALLY MANAGED BY EXPERTS

Eliminate the time spent on managing your system and timely migrations.

#### BEST-IN-CLASS SECURITY

Stay current on the latest security updates and layers of defense including (FIPS crypto, access control, integrity checking, PEN testing and more). Single sign-on capability via SAML 2.0 integration to Identity Provider systems.

#### RELIABILITY, ELASTICITY, AND RAPID DEPLOYMENT

Quickly satisfy peaks in demand with rapid deployment and increased elasticity. MOVEit Cloud guarantees 99.9% uptime with high availability.

#### TRUSTED BY THE MOST DATA-SENSITIVE INDUSTRIES

MOVEit Cloud is delivered by Progress, an industry-leader in the file transfer space for decades. Customers from healthcare, finance, and other data-sensitive industries rely on Progress's proven expertise and 24/7 support.

MOVEit Cloud is Managed File Transfer as-a-Service in the Azure Cloud. It enables the consolidation of all file transfer activities to one system to ensure full visibility and management control over file transfers that are critical to your organization. It provides the security, centralized access controls, file encryption and activity tracking needed to ensure operational reliability and compliance with SLAs, internal governance, and regulatory requirements. MOVEit Cloud is auditor-certified PCI, SOC 2 type 2, and HIPAA compliant and ensures CCPA/CPRA and GDPR readiness in external file transfer activities involving personal data.

### MOVEit Cloud: Managed File Transfer just got better

MOVEit Cloud delivers on both business user and IT requirements while offering compliant file transfer as a managed service to stay on top of industry requirements and statutes. Employees can easily share files and messages with other people and groups, while IT professionals can confidently administer the exchange of files between systems and people. MOVEit Cloud takes care of the day-to-day operational compliance of a managed file transfer solution. Not only does MOVEit Cloud provide flexibility, predictability and scalability; it helps you achieve the results that matter most: increased employee productivity, a guaranteed service level (SLA), and reduced data risk by increasing visibility, control and security. MOVEit Cloud drastically reduces the scope of compliance audits with Progress's expert-managed, common security framework.

### Security You Can Trust

In an era of high-visibility security violations, MOVEit Cloud leads the industry in security and integrity. MOVEit Cloud protects your most valuable asset – your data – by incorporating essential security measures for cloud services such as end-to-end encryption including storage encryption ("data-at-rest"); non-repudiation; FIPS 140-2 validated cryptography; intrusion detection and vulnerability scans; full control over user access and permissions; centralized user authentication and single sign-on via SAML 2.0 integration to IdP systems; separation of administrator duties; audit trails of all activities; separate encryption keys for each customer and each file; and only users you authorize have access to the contents of your files.

MOVEit Cloud is the first managed file transfer (MFT) service provider to fully support HIPAA, HITECH and HIPAA Omnibus standards, PCI DSS certification, Common Criteria certification and OWASP Top Ten list of security vulnerabilities. MOVEit Cloud is also GDPR Ready. As a result, your security, compliance, and risk professionals can easily and consistently implement and enforce corporate IT policies. Note that no software or service can guarantee that your use of that facility is compliant with any regulation and it is the responsibility of the user to comply with regulations as required.

#### MOVEit Cloud offers MFT with the benefits of a SaaS Solution

- Budget predictability
- Managed Multi-Node Scaling
- RTO/RPO/99.9% Guaranteed Uptime
- System-wide high availability with Active-Active Failover
- HIPAA, PCI-DSS, and CCPA/CPRA compliance
- GDPR Ready
- Intrusion Detection / Pen Testing
- SSAE 16 SOC 2 Type 2 audited data center
- TLS 1.3 Support

## Predictability You Can Count On

Today's organizations need maximum uptime to meet SLAs, ensure mission-critical transfers don't fail, provide superior customer service, and deliver "always-on" access to MFT solutions. MOVEit Cloud provides all of these and more with a 99.9% uptime SLA (outside of scheduled maintenance). MOVEit Cloud incorporates business continuity and disaster recovery assurances and leverages a highly available load-balanced web-farm environment to minimize downtime and prevent data loss, even in the event of a major unplanned service failure or disaster. MOVEit Cloud is hosted in a geographically dispersed server infrastructure complete with continuous datacenter replication to ensure that strict uptime and SLAs are met.

## Automate File Transfer Processes

MOVEit Cloud is designed to work seamlessly with MOVEit Automation, an additional MOVEit product which can be added to your environment, to easily automate the exchange of files between the various internal and business partner servers, systems and applications that supply and process those files.

## MOVEit Cloud Options

**MOVEit Cloud Professional:** Users with unique credentials can upload or download files into folders according to per-user or group-based access control (password policy, account expiration policy, folder permissions, and authorized MFT interfaces) as configured by administrators.

**MOVEit Cloud Premium:** In addition to the features available in the Professional option, Cloud Premium users can perform ad-hoc, person-to-person transfers. This gives users a secure way to quickly send files of unlimited size and messages to other people using their browser or Outlook. Cloud Premium supports system-to-system, system-to-person, person-to-system and person-to-person file transfer in a visible and well-managed way. Secure Folder Sharing is also available with the Cloud Premium option.

**MOVEit Cloud Dedicated:** This version provides both MOVEit Transfer and MOVEit Automation in a hosted environment with computing resources dedicated to each customer. It also allows users to manage their own supported Anti-Virus or Data Loss Prevention tools. For details and pricing please contact MOVEit Sales.

**PCI Compliance Toolkit:** An annual subscription for MOVEit Cloud's certification as part of an overall PCI assessment by a qualified security assessor (QSA). Required when cardholder data is used.

**HIPAA Compliance Toolkit:** An annual subscription to support MOVEit Cloud's certification as part of an overall HIPAA assessment by a qualified HIPAA auditor. Required when PHI is used.

**API Interface:** Provides third-party programs with programmatic access to a wide variety of MOVEit Cloud services and administrative capabilities to improve web application integration and automated account provisioning.

### DATACENTER AND MANAGED OPERATIONS

- SSAE 16 SOC 2 Type 2 report available
- EU-US Safe Harbor certified
- EU hosted data centers for EU-based customers
- 99.9% network uptime
- Software upgrades managed by Progress cloud operations team
- 24x7x365 active monitoring of the system with automated alerts

### SECURE SYSTEM ARCHITECTURE

- Professional grade security controls, multiple layers of defenses, and FIPS validated cryptography enable compliance with requirements and IT policy
- Hosting staff never have access to the contents of your files
- Multi-tenant software with separate encryption keys for each customer and each file
- 99.9% application uptime SLA (outside of scheduled maintenance)
- Intrusion detection and regular vulnerability scans
- Local high availability provided by load-balanced webfarm

### OFFSITE BACKUP AND DISASTER RECOVERY

- Continuous replication from primary datacenters to geographically distinct failover datacenters
- Your configuration is backed up every night
- Easy offsite data backup wherever you choose

### REPORTING, LOGGING AND RETENTION

- Usage reports on bandwidth and storage
- Billback support tracks usage consumed by user group so you can allocate costs internally
- 90 days of online audit log retention – system setting log archives are available
- Expired audit logs may be automatically archived on the system or downloaded in CSV or XML format

### AVAILABLE ON DEMAND

- Free limited-time evaluation with technical support available
- New subscriptions and upgrades are provisioned in hours
- System resources are elastic, with more capacity for users, files or bandwidth instantly provisioned to customers
- Security and compliance questions are welcomed by our experienced team



For a free trial of MOVEit Client, please visit:  
[www.ipswitch.com/forms/free-trials/moveit-cloud](http://www.ipswitch.com/forms/free-trials/moveit-cloud)